WISCONSIN

DEPARTMENT OF WORKFORCE DEVELOPMENT
Division of Economic Support
Bureau of Welfare Initiatives

TO: **Economic Support Supervisors**
        Economic Support Lead Workers
        Training Staff
        FSET Administrative and Provider Agencies
        Child Care Coordinators
        W-2 Agencies

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       Policy Analysis and Program Implementation Section

SUBJECT: **STATE ONLINE QUERY (SOLQ)**

CROSS REFERENCE: BWI Operations Memo 99-40

PURPOSE

This is an update about the State Online Query process. It has recently been piloted in Dane County and will be moving to statewide production in late October.

BACKGROUND

As explained in BWI Operations Memo 99-40, the Social Security Administration (SSA) has made available the capability to receive immediate information relating to Social Security Number (SSN) verification and Social Security and Supplemental Security Income (SSI) benefit data for individuals in your caseload. This data previously would have been received only through the WTPY query and in the monthly BENDEX and SSI matches.

Forty quarters information will not be available through SOLQ.

CARES SCREEN CHANGES

When this query moves to production, you will note that existing screens DXSN, DXSA and DXSX have been changed, and will contain more data fields than before.

Since we will be receiving more information through SOLQ, two additional display screens will be provided, DXSB and DXSY. They can be accessed from DXSA and DXSX respectively.

The existing WTPY, BENDEX and SSI processes will also use the new screens, but the screens may not contain complete data because SSA does not provide historical information with the monthly matches and only partial historical data with the WTPY process.

NEW LIMITED ACCESS SCREENS

There will also be 2 new screens to request data. These new screens, DXSQ and DXTQ, are available to supervisors only; do not attempt to access them until you are notified they are available to you.

New data exchange agreements covering the release and use of SSA data have recently been distributed to all agencies. Following return of the signed agreements and necessary process-ing, an agency will be informed that security to access the new transactions has been granted.

An attempt to access either DXSQ or DXTQ prior to receiving access will result in a security violation and possible suspension of your logon ID. Do not attempt to query these screens until your agency receives notification that access has been granted. Attempted access of DXTQ by non-supervisory staff will result in a security violation.

DXTQ was designed to allow supervisors to request SSA data on specific individuals who are deemed to have "celebrity" status, but who may be connected to a case on CARES. This may include political or other well known persons. Since SSA required that we make provision to safeguard data on well known individuals, a specific request screen is provided. Therefore, if a worker making a request on DXSQ receives the message: "BBQ – You must have a supervisor access this SSN", the worker must request his/her supervisor make the request through the DXTQ transaction. Until supervisor status has been verified for this transaction, DXTQ will not be available.

```
DXSN                        SSN VERIFICATION DETAILS          >>>>>>>> >>>>>
                                       >>>>                   >>>>>> >>>>>>>>>>>>


         PIN: >>>>>>>>>>           SSN: >>>>>>>>>>>        CASE: >>>>>>>>>>
CLIENT NAME: >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>      RECEIVED DT: >>>>>>>>>>
WORKER: >>>>>>>>          ACTION: >>>>>>>>>>>>>>>>>>>      ACTION DT: >>>>>>>>>>

         ** SSA DATA **                          ** CARES DATA **
 NAME: >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>    >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>
 DOB : >>>>>>>>>>>                          >>>>>>>>>>>
 SEX : >                                   >
 DOD : >>>>>>>>>>>                          >>>>>>>>>>>

      DISCREPANCY CODE: > >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>
      >>>>>>>>>>>>>>>>>>> >>>>>>>>>>>
      ERROR CONDITION CD: >>>                 IDENTITY DISCREPANCY CD: >>

 ALIEN CD: > >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>
  CTRY OF ORIGIN: >>                TITLE II  AVAILABLE: >
  RESIDENCY DATE: >>>>>>            TITLE XVI AVAILABLE: >

 PF13 - DXUS     PF14 - DXRU    PF15 - DXRL    PF16 - DXSA     PF17 - DXSX
 NEXT TRAN: <<<<    PARMS: ++++++++++++++++++++++++++++++++++++++++++++ >>>>>>>
```

```
DXSA                    SSA BENEFIT DETAILS  PART-I              >>>>>>>> >>>>>
                                            >>>>>>>>>>>>>>        >>>>>> >>>>>>>>>>
PIN: >>>>>>>>>>        SSN: >>>>>>>>>>>  CASE: >>>>>>>>>>   CARES SSA: >>>>>>>>>>
CLIENT NAME: >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>     MATCH  DATE: >>>>>>>>>>
WORKER: >>>>>>>>         ACTION: >>>>>>>>>>>>>>>>>>      ACTION DATE: >>>>>>>>>>

NAME RECEIVED: >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>  DOB: >>>>>>>>>>  SEX: >
SSA CLAIM NUM: >>>>>>>>>>>>      COMMUNICATION CD: >>>>>>>>> >>>>>>>>>>>>>>>>>>
                                                         DOD: >>>>>>>>>>
CURRENT ENTL MM: >>>>>>      BENEFIT PAYMENT DT: >>>>>>   PAYMENT STATUS: >>
GROSS BEN AMT: >>>>>>>>>>        NET BEN AMOUNT: >>>>>>>>>> SUSP/TERM DT: >>>>>>
                ****** MEDICARE *******
                     PART-A      PART-B            ** OVERPAYMENT DEDUCTION **
        ELIGIBILITY:  >           >                AMOUNT: >>>>>>>>>>
    ENTITLEMENT DT: >>>>>>     >>>>>>               END DT: >>>>>>
    TERMINATION DT: >>>>>>     >>>>>>
 3RD PARTY BEG DT: >>>>>>      >>>>>>         DIRECT DEPOSIT CODE: >
 3RD PARTY END DT: >>>>>>      >>>>>>         DUAL ENTMT: >>>>>>>>>>> >>
          PREMIUM: >>>>>>>>>>  >>>>>>>>>>     TRIP ENTMT: >>>>>>>>>>> >>
            PAYOR: >>>         >>>>>

PF13-DXUS  PF14-DXRU  PF15-DXSX  PF16-DXRL  PF17-PART II  PF18-DXSN
NEXT TRAN: <<<<    PARMS: +++++++++++++++++++++++++++++++++++++++ >>>>>>>
```

```
DXSX                 SSA STATE DATA EXCHANGE (SDX)  PART-I     >>>>>>>> >>>>>
                               >>>>>>>>>>>>>>>>             >>>>>> >>>>>>>>>>>>
PIN: >>>>>>>>>>         SSN: >>>>>>>>>>>     CASE: >>>>>>>>>>  CARES SSI: >>>>>>>>>>
CLIENT NAME: >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>       MATCH DT: >>>>>>>>>>
WORKER: >>>>>>         ACTION: >>>>>>>>>>>>>>>>>>>       ACTION DT:
>>>>>>>>>>
PAYEE NAME: >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>  DOB: >>>>>>>>>>  SEX: >
PAYEE TYPE: >>              CITIZEN/ALIEN CODE: >       DOD: >>>>>>>>>>
ADDR: >>>>>>>>>>>>>>>>>>> >>>>>>>>>>>>>>>>>>> >>>>>>>>>>>>>>>>>>>>
      >>>>>>>>>>>>>>>>>>> >>>>>>>>>>>>>>>>>>> >>>>>>>>>>>>>>>>>>>>
         *** PAYMENT INFORMATION ***              *** CLAIM DATA ***
    GRS FED AMT: >>>>>>>>>>    PAYMENT DT: >>>>>>>>>> PMT STATUS: >>> >>>>>>
   FED RCPM AMT: >>>>>>>>>>    ELIG BEG DT: >>>>>>>>>> DENIAL DET: >>> >>>>>>>>>>
    NET FED AMT: >>>>>>>>>>    MA ELIG CD: >        APPEAL DET: >  >>>>>>>>>>
   GRS STAT AMT: >>>>>>>>>>    DIR DEP CD: >        DISABL DET: >  >>>>>>>>>>
  STAT RCPM AMT: >>>>>>>>>>    REN PATIENT: >    PRIOR/INIT PAY AMT: >>>>>>>>>>
   NET STAT AMT: >>>>>>>>>>                      PRIOR/INIT PAY DT: >>>>>>>>>>
  TOTAL NET AMT: >>>>>>>>>>                       FS APPLICATION DT: >>>>>>
                                                SSI APPLICATION DT: >>>>>>>>>>

PF13-DXUS PF14-DXRU PF15-DXSA PF16-DXRL PF17-ANSP PF18-PART II PF19-DXSN
NEXT TRAN: <<<<    PARMS: +++++++++++++++++++++++++++++++++++++++ >>>>>>>
```

```
DXSB                        SSA BENEFIT DETAILS  PART-II        >>>>>>>> >>>>>
                                    >>>>>>>>>>>>>>       >>>>>> >>>>>>>>>>>>

         PIN: >>>>>>>>>>        SSN: >>>>>>>>>>>     CASE: >>>>>>>>>>
    CLIENT NAME: >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>     MATCH DATE: >>>>>>>>>>

        ** ENTITLEMENT HISTORY **              ** PAYMENT DATE **
         DISABILITY DT: >>>>>>          DEFERRED  PYMT DT: >>>>>>
         INIT ENTL AMT: >>>>>>          SCHEDULED PYMT DT: >>>>>>
         CURR ENTL AMT: >>>>>>
         RAILROAD  IND: >>>>>>
                            *** GROSS BENEFIT PAYMENT HISTORY ***
                             DATE              GROSS AMT
                            >>>>>>          >>>>>>>>>>
                            >>>>>>          >>>>>>>>>>
                            >>>>>>          >>>>>>>>>>
                            >>>>>>          >>>>>>>>>>
                            >>>>>>          >>>>>>>>>>
                            >>>>>>          >>>>>>>>>>
                            >>>>>>          >>>>>>>>>>

PF13-DXUS   PF14-DXRU   PF15-DXSX   PF16-DXRL   PF17-DXSA   PF18-DXSN *22
NEXT TRAN: <<<<   PARMS: +++++++++++++++++++++++++++++++++++++++++++
```

```
DXSY                    SSA STATE DATA EXCHANGE (SDX)  PART-II   >>>>>>>> >>>>>
                                >>>>>>>>>>>>>>       >>>>>> >>>>>>>>>>>>
            PIN: >>>>>>>>>>        SSN: >>>>>>>>>>>     CASE: >>>>>>>>>>
CLIENT NAME: >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>     MATCH DT: >>>>>>>>>>
                       *** FEDERAL SSA PAYMENT HISTORY ***
   DATE        SSI GROSS AMT    SSI NET AMT    SSI RECOV AMT    PAYFLG    STATE SUPP
>>>>>>>>>>    >>>>>>>>>>      >>>>>>>>>>     >>>>>>>>>>        >         >>>>>>>>>>
>>>>>>>>>>     >>>>>>>>>>     >>>>>>>>>>     >>>>>>>>>>        >         >>>>>>>>>>
>>>>>>>>>>    >>>>>>>>>>      >>>>>>>>>>     >>>>>>>>>>        >         >>>>>>>>>>
>>>>>>>>>>    >>>>>>>>>>      >>>>>>>>>>     >>>>>>>>>>        >         >>>>>>>>>>
>>>>>>>>>>    >>>>>>>>>>      >>>>>>>>>>     >>>>>>>>>>        >         >>>>>>>>>>
>>>>>>>>>>    >>>>>>>>>>      >>>>>>>>>>     >>>>>>>>>>        >         >>>>>>>>>>
>>>>>>>>>>    >>>>>>>>>>      >>>>>>>>>>     >>>>>>>>>>        >         >>>>>>>>>>
>>>>>>>>>>    >>>>>>>>>>      >>>>>>>>>>     >>>>>>>>>>        >         >>>>>>>>>>
               *** UNEARNED INCOME ***                   *** EARNED INCOME ***
INC TYPE  START      STOP       AMOUNT    CLAIM/ID NUM      WAGES: >>>>>>>>>>
>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>    SELF EMP: >>>>>>>>>>
>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>    BWE EXC: >>>>>>>>>>
>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>     EI EXE: >>>>>>>>>>
>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>
PF13-DXUS  PF14-DXRU  PF15-DXSA  PF16-DXRL  PF17-ANSP  PF18-PART I  PF19-DXSN
NEXT TRAN: <<<<   PARMS: +++++++++++++++++++++++++++++++++++++++++++
```

```
 DXSQ                          STATE ONLINE QUERY REQUEST          >>>>>>>> >>>>>
                                                                  >>>>>> >>>>>>>>>>>



  SSN           : >>>>>>>>>

  PIN           : >>>>>>>>>>

  NAME          : >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>

  BIRTH DATE : >>>>>>>>>      SEX :  >

  CLAIM SSN   : +++++++++

  BENEFIT CD  : +++




  NEXT TRAN: <<<<    PARMS: <<<<<<<<<<<<<<<<<<<<<<<<<<<<<<<<<<<<<< >>>>>>>
```

```
 DXTQ                         STATE ONLINE QUERY REQUEST          >>>>>>>> >>>>>
                                    (SUPERVISORS ONLY)            >>>>>> >>>>>>>>>>>



  SSN           : >>>>>>>>>

  PIN           : >>>>>>>>>>

  NAME          : >>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>

  BIRTH DATE : >>>>>>>>>      SEX : >

  CLAIM SSN   : +++++++++

  BENEFIT CD : +++




  NEXT TRAN: <<<<    PARMS: <<<<<<<<<<<<<<<<<<<<<<<<<<<<<<<<<<<<<< >>>>>>>
```

KEY: > = Output (CARES-generated) Only Field
             < = Input (Worker-generated) Only Field
             + = Input/Output (CARES- or Worker generated) Field

DWD/ASD/BITS/GG+DWD/DUI/PAFS/BC